Professor Vishwanathan Iyer's

## **HERAMB COACHING CLASSES**

Yogeshwar Tower, Katemanivili, Kalyan (East)

TYBCOM/MHRM/02.09.17 Marks: 30

**Duration:1Hr** 

Attempt any 3

- **1** Define Marketing and Explain its Functions.
- 2 Explain CRM and its importance.
- **3** Explain the Emerging Ethical issues in marketing.
- 4 Explain the meaning of MIS and its Components.
- 5 Explain the Essentials of MIS. Explain the meaning of MIS.

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